# Additional conditions

# Kumax® low-relief thresholds

#### **Prices**

All prices in the price list Kumax (Dutch) are based on the standard product range. Unless otherwise stated, the general sales, delivery and payment conditions of Holonite apply. All prices are in Euro's, excluding VAT, and are based on free delivery next to the truck in the Netherlands. Additional charges can be charged for deliveries abroad. The lengths, unless otherwise indicated, will be rounded up to whole decimetres (with a minimum of 300 mm) for the indicated meter prices. The prices are based on the standard colours of Black (107), Light Grey (6) and Anthracite (7) and do not include mounting holes. There is a 5% surcharge for the colours White (1) and Dark Grey (20). Project colours are available on request. Prices are subject to change as a result of rising raw materials prices. They are also subject to print or typographical errors.

### **Surcharges for small orders**

There is a €30,- surcharge for orders under €100,-. €25,- will be charged for orders sent by post.

### **Natura and Texture surcharges**

Natura and Texture products are subject to an additional surcharge on top of the price of the specific cast colour. See the table on page 12 of the price list Kumax (dutch). Not all types can be delivered in Natura. Natura is a way of ageing Holonite products. Due to this method of processing, not all sides of the finished product will be perfectly smooth. This is inherent to the process and no grounds for rejection. You can request a sample for review before you decide to order.

#### **Colours**

Colour and texture nuances in the final product will be limited by Holonite as much as possible, but are inherent to a natural product. This can never be grounds to reject the products.

## Order

Holonite bases its prices on clear and unambiguous orders (provided with clear drawings if necessary). Holonite is not liable for errors due to unclear or incomplete orders. If necessary, Holonite can take care of the work preparation for the Holonite products. Order forms can be downloaded from www.holonite.co.uk.

## **Order Confirmation**

You will receive an order confirmation for each order. If the customer does not respond to an order confirmation within two business days, the order will be considered to be correct and will be implemented.

### **Cancellation/Change**

In the event of changes after the processing of the order by the sales department of Holonite, 2% administration costs of the total amount will be charged, with a minimum of  $\le 25$ .

Holonite must be informed of changes as soon as possible. If an order is already been put into production, the already incurred costs will be charged in the event of changes or cancellation. You will receive an adjusted order confirmation for each change.



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#### **Delivery times**

Delivery times are based on the standard product range. Orders from our standard range in the colour Black (107) have a delivery time of up to 12 business days (excl. Cradle to Cradle Silver products). There is a delivery time of up to four weeks for other products and colours. Orders with a large number of products can result in a longer delivery time. Processing and specials in consultation. Call-off orders will only be started on request due to the specific production. You will then be informed of the delivery time.

### **Delivery**

The recipient of the goods should ensure sufficient storage space where the goods can be stored on a flat and paved surface. The goods must be stored in a dry location and must be supported adequately (max 400 mm ctcd). Unloading and storage of the goods will be the sole responsibility of the recipient. Holonite cannot be held liable for damage caused during the unloading and storing of the goods. Damage which is visible before or during the unloading of the goods must be specified on the packing slip. Other complaints must be made to Holonite in writing within 48 hours after delivery. If an already manufactured delivery is delayed at your request, storage costs to the amount of 2% of the order value per month will be charged, with a minimum of 9% of the order value per month will be charged.

#### Holonite products are Cradle to Cradle certified

All Holonite products are Cradle to Cradle certified. There are no additional charges for Cradle to Cradle Bronze certified products. Recently, Holonite products are also Silver certified with exception of the colours Granbianco (2) en Grannero (4). Prices and delivery times for Silver products are available on request.

#### **Biobased Holonite products**

Holonite can produce Biobased products that exist of natural raw materials for 90% on request. Renewable raw materials are used for the mixture which partly originates from rape seed oil and residual products from the food industry. These renewable raw materials are environmentally friendly and offer a good alternative to the use of fossil raw materials. Products such as corn and soy which affect the production of food products or otherwise harm the natural world or its environment are not used.

Prices of Biobased Holonite products are calculated on a project basis.

